

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

FIRST NAMED INVENTOR : Simon Sabato Confirmation No.: 7960
FOR : SYSTEM AND METHOD FOR QUEUE
MANAGEMENT USING QUEUE SETS
APPLICATION NO. : 10/734,081
FILING DATE : December 10, 2003
EXAMINER : David M. Oveissi
ART UNIT : 2416
CUSTOMER NO. : 23380

AMENDMENT

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office action dated April 28, 2009, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on **page 2**
Remarks/Arguments begin on **page 8** of this paper.